PrioCom
The Mission Critical Service Provider

The mission-critical communication service provider

As a Mobile Virtual Network Operator (MVNO) for your mission-critical communication, PrioCom provides priority access to T-Mobile's nationwide network.

Together with its partners, PrioCom markets an end-to-end Push-To-Talk service characterised by high Quality of Service and priority access to T-Mobile's mobile network.

PrioCom is the only Mobile Virtual Network Operator (MVNO) in Europe that delivers mission-critical voice and data communication with SLA over a public 4G network. PrioCom offers end-users secure and reliable private access to a public mobile network, with high availability, adequate bandwidth and priority. This makes the Push-to-Talk service also suitable for mission-critical communication. Especially when, apart from voice-based group communication, use of enterprise mobile data applications is required. Or if there is a regional or rural operational area.

In order to guarantee users maximum coverage, PrioCom uses the best-tested network in the Netherlands (the T-Mobile network), in combination with a powerful, standardised Push-to-Talk environment. The Push-to-Talk service is future-proof and ready for connection to existing (radio) networks or new private LTE systems. The service is also prepared for the future possibilities of 5G.

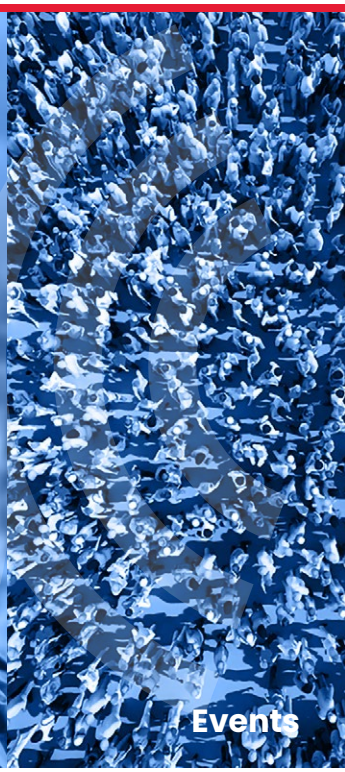
PrioCom guarantees mission-critical communication and application services through the T-Mobile network in the Netherlands and Europe, for existing roaming agreements. In the Netherlands, PrioCom provides priority on the T-Mobile network. This means that in the case of a mobile network overload, PrioCom users have priority over other users.

Our way of working

We consciously opt for a strategic partnership between three parties. T-Mobile offers a reliable network, PrioCom delivers connectivity and monitors the performance and development of the Push-to-Talk application and the business partner ensures customer-specific services. With this focus, we can jointly offer PrioCom end-users the best quality.

In which markets do we operate?

We offer a Push-to-Talk service with priority access on T-Mobile's national mobile network. Besides group communication based on the Push-to-Talk application, businesses can also use their own Android applications on these rugged, smart devices. Our Push-to-Talk service is ideal for companies that are active in the following markets:



Rugged, smart Android devices with a professional two-way radio look & feel and accessories can all be part of the Push-to-Talk service.

PrioCom does not deliver directly to end-users. Our business partners market the end-to-end service. This exists of the Quality of Service access to the T-Mobile network and priority. With the Push-to-Talk application, the devices, accessories and ancillary services to give end-users complete peace of mind.

What we offer

We offer mission-critical communication in an end-to-end solution which uses a standardised Push-to-Talk application on rugged devices connected to the nationwide T-Mobile network and a dispatcher, if applicable. To give our business partners optimal support, we offer our knowledge and support in various ways.

- **Network**
  As MVNO for mission-critical communication, PrioCom offers Quality of Service with priority on the nationwide T-Mobile network.

- **Applications**
  Our business partners equip PrioCom users with a device with a industry standard Push-to-Talk application which is directly integrated into the national T-Mobile network and a dispatcher.

- **Device certification**
  To ensure that our Push-to-Talk service functions optimally, we work in close collaboration with various hardware suppliers of ATEX and non-ATEX Android smart devices.

- **Consultancy**
  In order to provide our business partner with optimal support, we will provide partners our product and commercial knowledge and support in various ways.

- **On-site measurements**
  In addition to providing a Push-to-Talk service, PrioCom also provides on-site measurements. In cooperation with T-Mobile, we measure coverage at the location. Outdoor and Indoor.

- **Customised Service**
  Our network offers a wide range of possibilities to offer specific mobile services as customised solutions.

> "We are able to deliver high quality of service and priority"

Rugged, smart Android devices with a professional two-way radio look & feel and accessories can all be part of the Push-to-Talk service.

As Mobile Virtual Network Operator (MVNO) for mission-critical communication, PrioCom offers Quality of Service with priority on the nationwide T-Mobile network.

- **Best network in The Netherlands**
  Of all mobile telephony providers in the Netherlands, T-Mobile tested as best network. The survey was carried out by the German consultancy firm P3 in collaboration with Connect.

- **Fast and reliable**
  The Push-to-Talk application is integrated into the core of the T-Mobile network. Push-to-Talk traffic is extremely fast, secure and reliable. This is achieved by integrating the application into the T-Mobile network. The connection is made through a private access point (not through the internet).

- **Priority**
  The priority option always gives you priority over other users on the network in case of network congestion. This allows you to guarantee continuity in your business processes and ensure the safety of your employees. A private network with your own frequencies are no longer necessary.

- **High capacity and coverage**
  In 2017 T-Mobile made new network technology available for extra capacity and added a fourth band on the 2600 MHz frequency. The T-Mobile network offers a lot of data capacity, thanks to a large number of masts (> 5000). These are also largely redundant configured.

- **Back-up battery**
  T-Mobile has equipped al its antenna sites with backup batteries that offer the telecom provider extra time to take measures, to prevent an affected region from having a mobile telephony coverage outage.

Push-to-Talk as a total solution

To ensure that our process- and mission-critical Push-to-Talk service works optimally, we work closely with a wide range of reliable, professional partners. The bundling of connectivity, application, devices and services is unique.

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Do you want to know more?

Are you an end user and want to know more about our Push-to-Talk service? We will be pleased to put you in touch with one of our business partners.

Do you want to become a PrioCom business partner? Call us for an appointment, and we will discuss the possibilities with you. You can reach us by phone: +31 (0)88 250 04 88 or by e-mail: info@prio-com.nl.

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